

NOTES OF LOCAL FOCUS FORUM MEETING – 20 October 2015

PRESENT:

Residents

Mike Rayner	Colnbrook Residents Association
Jane Taylor	HASRA
Christine Taylor	Harlington Residents Association
Phil Rumsey	Friends of Harmondsworth Barn
Veronica Rumsey	Friends of Harmondsworth Barn
Armelle Thomas	Friends of Harmondsworth Barn
Kathleen Croft	Stanwell Moor Residents Association
Kevin Flurry	Stanwell Residents Association
David Blackett	Heston Residents Association
Nigel Mells	The Pavillions Association
Elaine Mells	The Pavillions Association
Kate Birch	Groundwork South
Jean Purcell	Longford Village
Philip Purcell	Longford Village
Graham Young	Richings Park Residents Association
Cllr Wendy Matthews	Richaings Park Residents Association
Eilish Stone	HASRA
Peter Hood	Colnbrook Parish Council

Heathrow

Nigel Milton	Director of Policy and Political Relations
Lorna Johnson	Community Communications Officer
Cheryl Monk	Head of Community Relations
Laura Jones	Community Relations Manager
Theresa Gruber	Community Relations Manager

Apologies

Cllr Kevin Flurry	
Sean Kelly	Colnbrook Residents Association
June Nelson	London Borough of Hillingdon
Marion Rough	Stanwell Community Group

1) Welcome & apologies

Nigel Milton (NM) opened the meeting and gave apologies on behalf of Sean Kelly, Cllr Kevin Flurry, June Nelson and Marion Rough.

2) Previous Minutes and actions

It was noted that the omission of Eilish Stone on the attendee list of the previous meeting was incorrect. The minutes are to be amended to reflect this. All agreed that the minutes were an accurate record of the 16 June meeting subject to this amendment. As a follow up to Sustainable Travel Manager Theo Panayi's (TP) update on surface access issues at the last meeting, it was agreed that he be invited to this next meeting, to provide a further update.

The action points from the previous minutes were reviewed:

Colnbrook visit to be arranged so it can be seen first hand the issues residents face – Nigel Milton, Simon Earles and Theresa Gruber attended a meeting with Peter Hood, Chair of the Colnbrook Parish Council and Ray Angell, Vice-Chair Colnbrook Parish Council

Christine Taylor had said Harlington residents were being disturbed by aircraft noise at night – Cheryl Monk explained that nothing new had happened and there were no particular incidents to report. She said she'd continue to monitor and Christine would update if necessary.

Armelle Thomas has requested information on employment figures since the construction of Terminal 5 and on the number of car parking spaces at the airport- This has been provided.

3) Local surface access issues

Theo Panayi gave an update on local surface access issues. He explained that a code of conduct for private hire vehicles had been produced since the last meeting. He added that this was a part of the blueprint suite of documents. A copy of the code of practise is attached.

It was noted that:

The current mode share of public transport was 40% and the aim is to achieve 45% by 2019.

The intention is to make public transport more attractive and more accessible to passengers to encourage an estimated 5 million to use it.

Two new 24 hour bus services the 71 and 75 have been introduced.

Heathrow is working with Transport for London to improve connectivity.

Heathrow is working on a cycle strategy with Sustrans to improve and develop cycling in West London and around Heathrow.

One million pounds available now and HAL will work with local authorities on how to use these funds.

In response to residents concerns priority is being given to putting a plan in place for minicab parking. This should help alleviate issues local residents experience. HAL, TFL, Local Authorities, representatives from private hire companies and the Police sit on the forum. The Forum will focus on some key areas:

- Getting information to residents
- Getting operators to implement code of conduct.
- Enforcement of parking controls

Theo said that Hillingdon had improved their enforcement and as such tackled many issues however there needs to be balance between parking provision and restriction. It is important that Local Authorities are consistent. Theo reported that a potential site within the airport boundary had been identified for minicab drivers to wait for pick ups. There needs to be communication with stakeholders regarding the facility. However HAL has not operated a facility such as this before so careful consideration must be given to stakeholders and effective communication must take place. An initial meeting has been held with Addison Lee and Uber in an attempt to tackle issues.

There was a further discussion around how involved Hounslow councillors were in tackling these issues and how we would measure success. NM said HAL would incentivise the facility to ensure it gets used and we would rely on feedback from residents that improvements are seen.

Kathleen Croft (KC) explained that several other companies operate in the Spout Lane area and Christine Taylor (CT) wanted sanctions to be put in place. Phil Rumsey pointed out that HAL were advertising a new car park whilst promoting improvements to public transport. NM explained that travelling by car and parking was more sustainable than taxis.

Other points that were raised during the discussion were:

Responsible for litter and weeding on the Bath Road, the cost of parking in short term car parks and the need for publicity around new bus services in the local area.

The consensus was that progress had been made on issues outlined in previous meetings. It was agreed that there would be an ongoing discussion around these issues. Theo Panayi will attend the next LFF meeting on 8 December to provide a further update.

4) Heathrow Community Fund update

Kate Birch (KB) gave an update on the Heathrow Community Fund outlining the various grant streams, the Boroughs that qualify for each and providing pointers on how best to apply for funding. A copy of the presentation is attached.

5) Community engagement update

Cheryl Monk (CM) gave an update on Heathrow's latest engagement with residents regarding expansion. She explained that Heathrow was keen to improve communication with residents who would be potentially most impacted by a new runway, in order to ensure they are contacted in the most appropriate way, and with the most relevant information. She said as well as a newsletter, a short online questionnaire had been produced for residents to tell us more about their circumstances, issues of concern and preferred methods of communication. A series of surgery sessions had also been set up to give residents the opportunity to meet face-to-face with a member of the Heathrow team.

Several issues were discussed:

- Whether Heathrow has funds to address the surface access issues raised by Adam Afriyie MP for Windsor.
- An additional runway would be for Heathrow's benefit so why should tax payers pick up a portion of the bill.
- The cost of moving local roads.
- The reason for request of personal details on online questionnaire.
- Whether the data collected from the questionnaire would be used to refine the blight scheme.
- Will Heathrow push for a 4th runway?
- A date for the launch of the compensation schemes.

It was noted that Heathrow was still waiting for a decision from Government but that in terms of funding for surface access, there was an accepted formula used by the Treasury that is applied to major projects. NM explained that it's important to understand the demographics of those affected and equally important for Heathrow to understand individual circumstances. He said he appreciated the concerns regarding the previous property compensation schemes when properties were bought before planning permission was gained. He said the intentions of doing this were good but accepted it had had negative consequences for village life.

6) Property Update

TG gave a brief update on a number of issues relating to Campsie's management of properties owned by Heathrow in Sipson and Harmondsworth. She said that currently there were no significant issues to report and that the majority of issues are quite specific to particular individuals. She said she was aware that there were some issues around parking and maintenance of some properties that needed to be addressed.

Jane Taylor – HASRA Chair suggested that some gardens be converted to hard standing to improve parking issues. TG to pick this up at the monthly meeting with Heathrow Property team and agree a way forward and provide an update on 8 December.

7) Heathrow report

The update was tabled – a copy is attached

8) AOB

Graham Young expressed the view that Populus polling that had been carried out on expansion was flawed because Beaconsfield was too far out to give a true picture of residents views in Iver and Richings Park. He requested information on whether we had a break down of post codes of areas polled in this constituency. CM to check with Populus and update at next meeting.

David Blackett requested an update on the northern runway works which was required in order to facilitate the abolition of the Cranford agreement. NM explained that there was no further update but he hoped to be able to provide one in December.

CT said that the policy of the Heathrow Community Trust wanting evidence that other funding options have been explored is unfair. KB said that this is put in place to allow for a fair distribution of funding. She said some organisations may already have received funding from other sources.

CT also said that the CCH bus taking crew into London contributes to traffic on local road. NM said unions associated with some American carriers insist that their members stay in Central London hotels.

DB wanted to know when the work would start on the northern taxiways if the planning inspector found in favour of Heathrow. NM said that there was a process that needed to be followed so potentially it could be done in the summer of 2017.

There being no other business, NM thanked everyone for attending and the meeting was adjourned.

Next meeting – 8 December 2015