

NOTES OF LOCAL FOCUS FORUM MEETING – 8 March 2016

PRESENT:

Residents

Jane Taylor	HASRA
Christine Taylor	HASRA
Armelle Thomas	Friends of Harmondsworth Barn
Kevin Flurry	Stanwell Residents Association
Nigel Mells	The Pavillion Association
Elaine Mells	The Pavillion Association
Jean Purcell	Longford Village
Philip Purcell	Longford Village
Graham Young	Richings Park Residents Association
Eilish Stone	HASRA
Peter Hood	Colnbrook Parish Council
Cllr Kevin Flurry	Stanwell North
Cllr Viridi	Cranford
David Blackett	Heston Residents Association

Heathrow

John Holland-Kaye	CEO
Nigel Milton	Director of Policy and Political Relations
Laura Jones	Community Relations Manager
Theresa Gruber	Community Relations Manager
Theo Panayi	Sustainable Travel Manager
Andrew Chen	Emissions Strategy Manager

Apologies

Kathleen Croft	Stanwell Moor Residents Association
Kate Birch	Groundwork South
Sean Kelly	Colnbrook Residents Association
Cllr Wendy Matthews	Richings Park Residents Association
Marion Rough	Stanwell Community Group
Mike Raynor	Colnbrook Residents Association

1) Welcome & apologies

Nigel Milton (NM) opened the meeting and gave apologies on behalf of Mike Raynor, Marion Rough, Kevin Kelly, Kathleen Croft and Cllr Wendy Matthews. NM introduced John Holland-Kaye who said he welcomed the opportunity to be at the meeting to hear from residents how the airport impacts their communities.

The order of the agenda was altered at this point.

2) Discussion with John Holland-Kaye, CEO

The floor was opened to questions.

The emphasis of the questions centred on the points below:

- The accelerated growth of the cargo industry and the negative impacts on the Colnbrook with Poyle community.
- The fact that road noise had become unrelenting and the inconsiderate parking and antisocial behaviour of lorry drivers needed to be tackled. JHK agreed to visit the area to see the issues for himself so that a plan can be devised to manage these issues.
- The detrimental impact of a third runway on the environment in general and more specifically on local people whose homes are under threat as well as the many broken promises by Heathrow.
- Pollution and congestion caused by private hire vehicles and whether the free travel zone around Heathrow could be extended to the Jolly Waggoner roundabout.
- Help for people who live under flight paths but find themselves outside of current noise insulation scheme boundaries.
- Whether to ongoing issues with private hire vehicles could be looked into in the Heston area.
- Update on the Cranford agreement
- Whether mixed mode would come into force with expansion
- The effects of the freight industry on Richings Park
- Lack of trust in community and Heathrow wanting a 4th runway.
- The lack of maintenance of HAL owned properties in Sipson and what Heathrow intended to do with them since they were not required to build the new runway.
- Concerns about the lack of investment in the local area because of the threat of the third runway and its devastating impact.

JHK addressed these questions and said that with the new schemes that will be put in place in the event of expansion, Heathrow has sought to look for natural geographical boundaries. He said Heathrow is looking into whether the Quieter Homes Initiative scheme could be reopened.

JHK said he understood the sentiments of the Forum members. He outlined the many positive benefits that expansion would bring such as jobs and apprenticeships for local people and that Heathrow had ambitious plans to manage the environmental aspects of expansion such as congestion and noise. He cited the significant improvements in rail links that were being planned. John talked about the new waiting facility for private hire vehicles that Heathrow would be opening in June and the work we are doing with private hire operators to 'geo fence' areas (to prevent minicabs waiting there) which will be trialled. He was confident that this should help to alleviate some of the issues residents currently face. JHK said Heathrow would investigate an extension of the free travel zone.

On Mixed Mode JHK reiterated that Heathrow had ruled this out and confirmed there were no plans to increase night flights. On Heathrow Hub, JHK said that the Airport's Commission had recommended Heathrow's north west runway proposal but that it was possible the Government would favour an alternative Heathrow plan.

JHK concluded that he understood that both Heathrow and local people want certainty about expansion so that people can plan ahead. He reiterated his belief that Heathrow should be expanded to deliver the huge economic benefits to the UK and hoped that the Government would make a clear decision soon in order to provide certainty. He acknowledged residents anxiety and stressed his commitment that Heathrow will treat people fairly and be a better neighbour. JHK thanked the forum for their questions and promised to attend another meeting at the end of the year.

3) Air Quality update

Andrew Chen (AC) Emissions & Environment Manager gave a brief update Air Quality. The presentation was centred around the draft AQ briefing for Q4 of 2015 and End of Year summary that was circulated to members at the end of January. A copy of the presentation is attached. Also attached is a draft report that goes through the full detail of 2015 monitoring results for the 4 sites for which Heathrow is responsible for funding maintenance and operation. All other sites located near Heathrow fall under the direct responsibility of Hillingdon, Hounslow, or Defra. While Heathrow host data as a courtesy, interested parties would need to contact the relevant authority directly to find similar reports on their information (links available on Heathrowairwatch.org.uk).

More information on air quality can be found here: www.heathrow.com/company/community-and-environment/responsible-heathrow/reducing-environmental-impacts/local-air-pollution

Issues were raised about:

- The validity of the information presented
- The effects of pollution on health; and
- The provision of more detailed reports on the effects of NOx and emissions.

For more information on the health effects of local air pollution can be found here:

<http://comeap.org.uk>

<http://www.knowyourairforhealth.eu>

<https://www.londonair.org.uk/LondonAir/Guide/HealthEffects.aspx>

It was noted that Imperial College research showed that monitors were above the required levels most of the time. AC welcomed the feedback and asked that they provide Heathrow with a copy that he could review and get back to them.

NM informed the Forum that the Heathrow Airwatch website provides several reports and more detailed information on Air Quality. The link to the website is here: www.heathrowairwatch.org.uk He said it was understood that air quality is an important issue and offered to facilitate a separate meeting with members of the Forum at a later date to discuss air quality issues in more detail.

4) Local surface access issues

Theo Panayi (TP), Sustainable Travel Manager, gave a brief update on surface access. He informed the forum that the new facility for private hire vehicles was progressing well and that it should be open in June. A copy of a recent newsletter sent out to Hillingdon residents was distributed to members. A copy is attached.

Several issues were discussed:

Whether the facility will be adequate to cater for the number of drivers who would use it. – TP said Heathrow have undertaken modelling and believe that the size of the facility will meet demand. He added that this is a trial so that we can learn from any issues.

How would residents be made aware of the new facility other than writing to individual households? TP said Heathrow intends to put out some further communications through LFF members and the local ward councillors closer to the opening time. We will have leaflets produced that we can distribute and are considering a leaflet drop.

Whether a newsletter will be produced for Hounslow residents? – TP reported Hounslow Council officers have not been engaged.

Will drivers have to pay to use the facility and then pay car park charges on top? – TP confirmed that they would, as a regulated airport everything has to be paid for.

What progress had been made with Slough Borough Council on the issue? – TP reported that no progress to date, however this will be followed up.

Whether geo fencing extended to Harlington playing fields? – TP said that this will be down to the individual operators but we have had commitments from several large companies that they will geofence the new facility as the ONLY place a driver can get a job so this should mean the rest of the area around Heathrow is no use to those waiting for a job.

Which road will drivers use to access facility? – TP confirmed that it would be via the Northern Perimeter Road

How the charges for facility would work? – Pay on departure with a rate card which significantly escalates after Hour 4.

TP noted that details of the operating model were yet to be worked out. However for the trial period it would be on a pay per visit basis.

TP added that Heathrow's Head of Cargo had put together a strategy for a waiting facility for HGV drivers and that a working group had been formed to deal with this. It was suggested that Nick Platts attend the next meeting to update members on the strategy and visit the villages that are most impacted.

5) HACC Update

NM thanked Kathleen Croft for her excellent work representing the LFF on HACC. He said that Nigel Mells would represent HACC for 2016 and anyone wishing to be the representative for 2017 should let him or Theresa Gruber (TG) know. Any issues to be brought to the HACC should be sent to Nigel Mells and TG.

6) Property Update

There was no formal update due to the meeting over running. NM said any issues with Heathrow owned properties should be taken up directly with TG

7) Heathrow report

The update was tabled – a copy is attached

8) AOB

Jean Purcell said that in recent months she had noticed an acrid smell at night and would email each time she was aware of it.

A letter had been written by Christine Taylor on 5 March questioning why Heathrow spent so much money on Adobe buildings in schools if aircraft were quieter. NM explained that Adobes facilitated more outdoor learning and providing an alternative to the traditional classroom is a good thing for children.

VR wanted to know if a decision on expansion would definitely be made in June. NM said the Government had promised a decision but Heathrow did not know for certain exactly when a decision would be made.

KF asked what would happen with R3 if Britain voted to leave the EU. NM said that whether the UK remained in the EU or left, the case for a third runway remained strong.

There being no other business, NM thanked everyone for attending, and the meeting was adjourned.

Next meeting – 7 June 2016